



Tourism in Brussels for all!

# BRUSSELS FOR ALL

TOURIST GUIDE BOOK FOR THE TRAVELLERS WITH REDUCED MOBILITY

[2018 edition]


























You will find the same structure of contents on our website [Handy.Brussels](#) where you will find more developed and illustrated information.

Nederlandse versie verkrijgbaar

Version française disponible



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# BRUSSELS FOR ALL

TOURIST GUIDE BOOK  
FOR THE TRAVELLERS  
WITH REDUCED MOBILITY

Handy.Brussels



**ACCES AND MOBILITY FOR ALL ASBL**

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WITH SUPPORT FROM

Région Bruxelles-Capitale and VGC (Vlaamse Gemeenschapscommissie),  
Visit.Brussels, Hub.Brussels, Les Œuvres du Soir



## Welcome to the capital of 500 million Europeans !

You will feel the beat of a new energy right when you arrive. You will feel like you are at home and exploring an exotic land all at the same time. Because this city, which is a world unto itself and so often referred to in terms of government and political summits, still does not take itself too seriously. Brussels keeps its village soul and its human scale; its legendary hospitality is sincere and it loves to share its excitement.

In order to discover the treasures of Brussels, you must lose yourself in its districts, sit on the terraces of its bistros, walk among its Art Nouveau facades, commune with nature in parks and gardens, taste its delicacies...

But the city's layout is unique. With the city being divided into upper and lower sections, and considering all the cobblestones, and irregular edges, exploring our beautiful Capital can pose a challenge to a person with reduced mobility.

The 'Brussels For All' guide helps you assess the accessibility of hotels, museums and other tourist attractions for people with disabilities.

Tourist site accessibility and travel planning are essential for a successful visit.

For several years, visit.brussels, the communication and tourism agency for the Brussels-Capital Region has made every effort to develop tourist activities tailored to people with disabilities. A section containing accessible places for people with reduced mobility has also been added to the visit.brussels website: [visit.brussels/forall](http://visit.brussels/forall)

visit.brussels also takes care to raise awareness among stakeholders in order to implement accessible and sustainable certification for current and future infrastructure.

visit.brussels wishes you a visit full of pleasant surprises and wonderful memories.

**Patrick Bontinck**  
CEO visit.brussels



For more than ten years now the association AMT publishes her paper guide «Brussels for All» and together with its website [www.brusselsforall.be](http://www.brusselsforall.be) fights for tourism for all.

AMT is a member of the association 'Access-!'; their mission consists in spreading information about the accessibility of buildings and services for persons with reduced mobility. From now onwards, the guide Brussels for All provides information about places in Brussels examined by 'Access-!'.

This guide is a complete tool with practical information about accessibility of lodging, hotels, restaurants, shopping and sports centers in Brussels.

Its goal is to make agencies and tour operators, service providers, transportation or lodging aware. The paper edition is complemented by the website which offers more useful details and photos with specific comments about each place visited by 'Access-!'.

Today, the lack of information, of adapted equipment and understanding from the tourism industry, forms an obstacle to the development of a discrimination-free tourism. Significant improvements have been carried out the last few years in Brussels. We have noticed during our latest visits that some hotels and restaurants had carried out transformations in order to host disabled tourists.

The Brussels Region and various municipalities in Brussels have decided to consider persons with reduced mobility as a reference when launching projects (streets and transportation) and that way, enable persons with reduced mobility to simply and independently participate in the social, cultural and economical activities.

In the medium and long term all touristic places should be developed in order to provide access for everyone to all aspects of the Brussels experience.

This guide is in fact for everyone. We tend to forget that one third of the Belgian population is a person with reduced mobility. To assimilate them to the disabled persons would be limiting.

Every single one of us can at some point in his or her life encounter difficulties to be mobile, including the visually and hearing impaired or the ones reduced in mobility due to certain factors (pushing a baby carriage, pregnancy, a traveler with heavy luggage, a courier with a heavy delivery, aged persons...).

Finally, this guide represents a complement of other traditional tourist guide books that remain indispensable to appreciate the abundance of cultural and leisure activities in Brussels.



**Miguel GEREZ**  
Director of the project,  
CEO 'AMT Concept asbl' (Access and mobility for all)



# ACCESS-i

Thanks to Access-i, the level of accessibility of a building, a site or an event can be evaluated based on the different necessities of the persons with specific needs.

Access-i delivers more than the white and blue sign of the wheelchair. Access-i translates the efforts of the infrastructure managers regarding accessibility and informs the persons with specific needs about how they will be welcomed improving their visit.

## How read an Access-i ?

An Access-i contains 7 boxes representing each of the categories of persons with specific needs :

- 1 - wheelchair user ;
- 2 - persons with walking difficulties ;
- 3 - the blind ;
- 4 - the visually impaired ;
- 5 - the deaf ;
- 6 - the hearing impaired ;
- 7 - the persons with understanding difficulties.



The level of accessibility of a public space is determined for each of these categories.

The boxes have colours :

- **green**, the place is accessible in autonomy ;
- **orange**, the place is accessible with help ;
- **white**, there is information available.

Every one can get more precise information about certified buildings and events when consulting the website of Access-i. Every information file gives information about the different analysed functions for each category of persons with specific needs.

## Website :



# ASSISTANCE DOGS

The law of 10 May 2007 to fight against discrimination, considers the assistance dog as an indispensable aid for the blind. So an exception is made for assistance dogs, **they must be accepted in any public place, including bars and restaurants.**

'Assistance dog' is a generic term for all specially trained dogs to assist people with disabilities and thus increase the autonomy of these persons. There are several types of assistance dogs :

- dogs ('guide dogs') for the blind and visually impaired;
- dogs trained to recognize certain sounds and for deaf and hearing impaired;
- trained dogs to assist people with mobility impairments, and
- dogs for people with epilepsy, diabetes or Alzheimer's disease.

# PICTOGRAMS

During the transition period to «Access-i», following pictos are used in this guide :



Accessible



Parking accessible



Facilities for the blind and visually impaired



Accessible for a person with a mental disability



Accessible with assistance



Parking with assistance



With help for the blind and visually impaired



With help for a person with a mental disability



Adapted toilet



Mobility impaired pedestrians



Facilities for the deaf and hearing impaired



Sound amplifying equipment



Toilet with assistance



Mobility impaired pedestrians with assistance



With help for the deaf and hearing impaired



Assistance dogs

## TRANSPORT



Once arrived in Brussels, by train or by plane, a tourist usually uses the public transportation means and taxis put at his disposal in order to visit Brussels.

Tourists with reduced mobility can unfortunately not rely on public transports. Indeed, the majority of the infrastructures have been designed at a time when the disabled persons' mobility was not 'discussed' as it is today.

The PMR plan of the STIB evolves and shows more and better results each day.

In January 2012 one third of the metro stations are fitted with an elevator. Each station has floor marks, alert lines along the quays and guided lines that lead to signs in Braille. Visual and vocal announcement of stops and terminus are installed in all metro carriages. Different stations are being adapted right now. (see [Bruxellesespacespublics.be](http://Bruxellesespacespublics.be)).



All Bus lines are fitted with lowered floor. Line 71 is considered to be the only busline that is fully accessible. The new trams type T3000 and T4000 have an adapted space inside. Vocal announcements are also operational on these trams.

In the Brussels Region different other adapted services evolve significantly (<http://www.bruxellesocial.irisnet.be>). Furthermore, about 100 taxis in Brussels are equipped to transport wheelchair users.



## PLANE

Whatever your handicap, never forget to mention it when booking a travel in your travel agency, and also specify your needs. You will as such benefit from the special attention you need all along your trip: ground assistance, boarding, landing, change of plane.

Aviation companies standardize more and more the formalities for persons with reduced mobility. However, they can vary from one company to another, particularly concerning charters. Companies like S.N. Brussels Airlines offer the service needed but request filling in the following formalities:

- Fill in a questionnaire specifying your medical assistance needs (signed by your doctor if your

handicap is recent: less than one year)

- Answer some technical questions concerning the kind of chair you use: manual or electrical (moist batteries have to be packed in hermetic boxes you can buy at the airport), foldable frame or not, dimensions, etc. Your file will be assigned a code which will allow care agents to identify the assistance you need.

On the day of departure, you should arrive well on time at the boarding desk of the company you are travelling with (at least 2h before departure). They will contact the assistance services which will take care of you up to the boarding in the plane.

Maybe you will have to go to a specific boarding

gate specially adapted to persons in a wheelchair, be the first to enter the plane, not be able to leave your seat during stops, etc.

For travellers starting from Zaventem, the HAC (Home Advanced Check-in) proposes to take your luggage at home and hands over the boarding cards the day before your departure. It is an arrangement with S.N. Brussels Airlines which allows travellers to go straight to the boarding gate without queuing at the boarding desk for luggage. However this service allows you to go to the airport no longer than 45 minutes before take off, we recommend to arrive at least one hour and a half early to have enough time to fill in the necessary formalities in the assistance office.

Since 2009 there is a new measure for PRM with a auditive, visual and mental disability and the wheelchair-users for whom a personal assistance is sufficient. They are required to go by

themselves from the boarding gate to the plane (bridge or bus going from the airport building to the plane).

Once registered, the PRM should go with the assistant to the PRM - provider in the departure hall.

### BRUSSELS NATIONAL AIRPORT

- General information : 0900/70 000

- Web : [www.brusselsairport.be](http://www.brusselsairport.be)

- Aéroport - assistance : [www.biac.be](http://www.biac.be)

**AVIA PARTNER** : 02/723 06 66

**GLOBE GROUND** : 02/723 30 51

- Parking : Possibility to leave your car during your trip in parking Front Park 1, 2 and Lock Park (info:02/715.21.10)

Inside the airport: easy circulation, elevators to all floors, several restaurants accessible.

Toilet: several adapted toilets all over the building.



## TRAIN

Travelling in Belgium SNCB Mobility provides a free service to assist people with limited mobility travelling by train, all the way from their departure station to their arrival station. This service is available from the first train of the day to the last, 7 days a week, in 131 stations in Belgium; 114 stations are accessible to disabled people with or without wheelchairs, and 17 stations cooperate with taxi firms to take people in wheelchairs from unassisted stations to stations where assistance will be provided.

Check the list of stations with disabled access : <http://www.b-rail.be/nat/E/practical/limited-mobility/station/index.php>

Plan your journey Check out the journey planner to prepare for your trip: real time train schedules, information on your trip from door to door, SMS 2828, My Train Info, etc. To find out more : <http://www.b-rail.be/nat/E/timetables/realtime/index.php>

Book assistance in advance To benefit from the

assistance service best suited to your needs, contact the SNCB Mobility Call Center at least 24 hours before you intend to leave.

- By phone: 02/528.28.28, every day from 07.00 to 21.00.

- On line at: [http://pmr.b-rail.be/pbm\\_prd/webform1.aspx?lang=fr](http://pmr.b-rail.be/pbm_prd/webform1.aspx?lang=fr)

You will be given confirmation :

- Of the assistance you receive in your starting, changing and arrival stations
  - Of seat availability
  - Of assistance with entering and leaving the train, with a mobile ramp if necessary
- On the day of your journey, bring your ticket to the meeting point arranged when you booked your assistance at least 15 minutes before your train is due to leave.

General Information on SNCB: 02/528.28.28 or [www.sncb.be](http://www.sncb.be)

The Guide for Passengers with Reduced Mobility, which can be obtained from stations and on [www.sncb.be](http://www.sncb.be), tells you all about the services SNCB Mobility provides to help you

travel by train. Download the brochure: [www.b-rail.be/nat/E/assets/basea5\\_ang\\_04web.pdf](http://www.b-rail.be/nat/E/assets/basea5_ang_04web.pdf). If you would like to receive the leaflet in Braille, write to the following address: [braille@sncb.be](mailto:braille@sncb.be)

## BRUXELLES-MIDI



- Access : from Avenue Fonsny or Rue de France
- Parking : Q-Park, underground carpark open 24/24. Entrance from Rue de France, 40.
- Taxis: Rue Couverte; access signposted from the main concourse; one pavement kerb to cross.
- Counters: lowered counters: 1 on the interna-

tional advance sales side, 1 on the domestic services side, 1 on the immediate departures side, and 2 at the tourist information desk.

- Facilities for passengers with limited mobility
- Wheelchairs made available at no extra charge
- Mobile ramp
- Toilets for people with limited mobility
- Lifts on platform
- Escalator (up & down)

If you travel with Eurostar, there are two wagons each fitted with one reserved space and an adapted toilet.

If you travel with Thalys, there is one wagon fitted with one reserved space and an adapted toilet.



## BUS - METRO - TRAM - TAXIBUS

Anyone with a wheelchair will have lots of difficulties travelling with public transports in Brussels. However, The STIB and the Brussels Capital work very hard each day to improve the accessibility of the City, 50 stations are accessible by lift.

The gap between the quay in the station and the carriage still forms a major obstacle; to solve this problem, the STIB has put at the disposal of the disabled traveller, an assistance service. Disabled persons who cannot use the public transport can, depending on the level of their disability, use the transport service from door to door that is offered by the Taxibus service of the STIB.

### General information concerning the STIB- metro, tramway and bus

- Web : [www.stib.be](http://www.stib.be)
- tel. : 070/232000
- A map with accessible stations is visible on the STIB website.
- You can also ask for assistance for your transport on the website.
- Please note that you need to telephone at least one hour before your planned transport.

### General information for Tec / De Lijn - bus

- De Lijn:
- Tel. : 070 220 200 (0,30 €/min).
- Website : [www.delijn.be](http://www.delijn.be)
- TEC: INFO-TEC : 010/23.53.53
- Tel : 010/23.53.11
- Fax : 010/23.53.10
- Website : [www.tec-wl.be](http://www.tec-wl.be)

### General information for Taxibus-service

- tel. : 02/515 2365
- Site web : [www.stib-mivb.be](http://www.stib-mivb.be)



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## TAXI

Depending on your handicap, you will be able to use normal taxis or not. If you are in a wheelchair, think of warning the driver so he can help you getting in the car, and be sure the car's trunk is big enough to contain your wheelchair. If not, then you can call on to the companies listed below which propose an adapted service. Unless otherwise provided, these taxis also drive at night, in weekends and holidays. To reserve a cab from one of these companies, we recommend you to call them 24 or 48 hours in advance.

However, between 2002 and 2008, the company called «Taxis Verts» has put into circulation 59 PME-vehicles adapted for the wheelchair. The theoretical waiting time is 1/4 hour after your call, but to be sure, make it 1 hour in advance.

### Taxis Verts PMR

- Tel. : 02/ 349 45 45
- Circulate in Brussels and surroundings; reservation possible on the same day; tariff per km.

### Bruxelles home services

- Tel. : 02/527.16.72
- Circulate in Brussels and other big cities in Belgium, reservation can be mad one the same day; fixed price; special forfait airport from/to Brussels.

### Dienst Aangepast Vervoer (DAV)

- Tel. 02/270.94.36 (9.00 - 13.00)
- Covers the Northern part of Brussels; reserve one or two weeks in advance; tariff per km starting from Grimbergen.

### Taxi Hendriks

- Tel. : 02/752.98.00 (6.00 - 19.00)
- Fax : 02/752.98.01
- Email : [info.melsbroek@hendriks.be](mailto:info.melsbroek@hendriks.be)
- Web : [www.hendriks.be](http://www.hendriks.be)
- Circulates all over Belgium; reserve 24 h in advance; transport avoiding rush hour : immediate reservation possible; fixed price; special tariff airport from/to Brussels; accompanied

transport from room to room (branch offices in Ghent, Antwerp, Charleroi and Limburg)

### Sociaal Vervoer Brussel

- Tel. : 02/544.12.44 (9.00 - 12.00)
- Circulates in the Brussels Capital Region, 7 days a week; reserve 2 days in advance;
- Low tariffs per km.

### Unitax

- Tél. : 02/720.02.02 (9.00 - 19.00)
- Circulates in Brussels and surroundings; reservation possible the same day; tariff per km starting from Zaventem.

### ContrePied asbl Transport et accompagnement des personnes moins mobiles :

- 02/763.19.04 / 0474.54.65.36
- [www.contrepied.be](http://www.contrepied.be)
- [info@contrepied.be](mailto:info@contrepied.be)

### Transport & Vie, asbl

- 02./612.72.93
- [transportetvie@hotmail.com](mailto:transportetvie@hotmail.com)
- Based in Brussels, covers the entire country (preferably from and to Brussels), weekends and evenings too.
- Takes PRM to the doctor, shopping... and does administrative formalities when required. They have cars and minibusses. Low tariffs

### Association Espoir asbl

- 02/428 24 01
- [www.associationespoir.be](http://www.associationespoir.be)

### M.B.T. Société de taxis

- [www.mbt.be](http://www.mbt.be)

### Taxis-services mixtes

- 0487 982 982
- E-mail : [scbi@live.be](mailto:scbi@live.be)
- Site web : [www.taxis-services.sitew.com](http://www.taxis-services.sitew.com)
- Personalised service : airports, Eurostar, Railwaystations, Hotels...
- Cars for 4 persons and PRM.



## PERSONAL CAR

If you travel with your own car, following information can be useful :

### Royal Automobile Club de Belgique

SOS dépannage (members only) : 078/15.20.00

### Touring Club de Belgique

- information : 02/286 3384

### Touring Secours : 02/287 09 00

070/34.47.77



## TOURISM

Addresses to contact before leaving or during your stay.

### Accessible Travel Info Point

service of the Flemish Tourist Board, which grew out of cooperation with various organisations and services by and for people with disabilities.

- Grasmarkt 61
- 1000 Brussels
- Tel. +32 (0)70 23 30 50
- Fax +32 (0)70 23 30 51
- E-Mail : [post@accessinfo.be](mailto:post@accessinfo.be)
- Web : [www.accessinfo.be](http://www.accessinfo.be)

### Wallonia-Brussels Tourism (WBT)

- Rue Saint-Bernard, 30 B-1060 Bruxelles
- [www.belgique-tourisme.be](http://www.belgique-tourisme.be)
- [info@opt.be](mailto:info@opt.be)

### visit.brussels - Brussels Info Place (BIP)

- rue Royale 2, 1000 Brussels
- Tel. + 32 (0)2 513 89 40
- e-mail : [tourist@visit.brussels.be](mailto:tourist@visit.brussels.be)
- Daily : 9 a.m. to 6 p.m.
- Closed : 25/12 and 1/1

### visit.brussels - Hôtel de ville

- Grand-Place, 1000 Brussels
- Tel. + 32 (0)2 513 89 40
- e-mail : [tourist@visit.brussels](mailto:tourist@visit.brussels)
- Daily : 9 a.m. to 6 p.m.
- Closed : 25/12 and 1/1

### European Parliament Tourist information

- Rue Wiertz 43, bâtiment P.- A. Spinelli
- Open : Monday 2 p.m. to 6 p.m.
- Tuesday 9 a.m. to 2 p.m.
- Wednesday 9 a.m. to 2 p.m.
- Thursday 9 a.m. to 2 p.m.
- Closed : Friday+ 25/12 and 1/1

Web : [www.visitbrussels.be](http://www.visitbrussels.be)



## LEISURE / CULTURE



If you prefer daytime leisure, we have selected some accessible swimming-pools and parks which will always provide you enjoyable leisure spaces.

Several parks were made accessible for PRM's : park Pede in Anderlecht ; Royal Park in Jette ; Hallepoortpark in Brussels ; Abbey of La Cambre in Ixelles ; Scheutbosch park in Molenbeek-Saint-Jean, Elisabethpark in Koekelberg. Nearby the Atomium you'll find an accessible park, Ossegem park where all PRM's can improve their physical. All these parks are accessible for everyone.



## MOVIE THEATRES

Brussels proposes a lot of movie theatres. Very few are accessible in a wheelchair. Most of them are arranged in tiers and the entrance is located at the level of the screen. Without assistance, you would be forced to follow the movie with the nose on the canvas. As accessible theatres, we only mention theatres at floor-level and the ones where the distance between the entrance and the screen seems reasonable. We do not mention in our list the theatres complying with none of these criteria, nor the ones where you should climb several stairs before entering the theatre.

It is a shame that we found no cinema in Brussels indicating in its programs the number of the theatre corresponding to the movie showed, as the manager could be forced to change the programming of the theatres in last minute.

Here is a selection of cinemas, a complete and detailed list is available on our website.

### UGC De Brouckère (12 salles)



Place de Brouckère 38 • 1000 Bruxelles  
Tél. : 02/218.57.25  
Voir en ligne : [www.ugc.be](http://www.ugc.be)

### KINEPOLIS (24 salles + 1 salle IMAX)



Boulevard du Centenaire 20 • 1020 Bruxelles  
Tél. : 02/474.26.00  
Voir en ligne : [www.kinopolis.com](http://www.kinopolis.com)

### FLAGEY



Place Sainte-Croix • 1050 Brussels  
Tel. : 02/ 627.16.40 • [soc.flagey@skynet.be](mailto:soc.flagey@skynet.be)  
Web : [www.flagey.be](http://www.flagey.be)

### Musée du Cinéma - CINEMATEK



Rue Baron-Horta 9 • 1000 Bruxelles  
Tél. : 02/551 19 19 • [info@cinematek.be](mailto:info@cinematek.be)  
Voir en ligne : [www.cinematek.be](http://www.cinematek.be)

### GALERIES CINÉMA



Galerie de la Reine, 26 • 1000 Bruxelles  
Tél. : 02/ 514.74.98 • [contact@galeries.be](mailto:contact@galeries.be)  
Voir en ligne : [www.galeries.be](http://www.galeries.be)

### UGC Toison d'Or (14 theaters)



Avenue de la Toison d'Or 8 • 1050 Brussels  
Tél. : 0900 10 440  
Web : [www.ugc.be](http://www.ugc.be)





## MUSEUMS & ATTRACTIONS

Brussels offers over 80 museums unveiling the cultural richness of Europe's capital city. However, all are not accessible. In the guide book 'Brussels for all' we have chosen to present accessible museums, while proposing a series of varied styles.

Throughout your visits, you will discover a part of Belgium's heritage and cultural memory with the Musées des Beaux-Arts, the Musée Royal d'Art et d'Histoire, the Musée de l'Afrique centrale in Tervuren, etc., but also this country's folklore with the Musée de la Gueuze or the Lace museum or even a museum dedicated to an art of which we are very proud in Belgium: the comics in the Centre Belge de la Bande Dessinée.

Kids will not be forgotten and we recommend the Musée des Enfants, the Musée International de la Marionnette and the Museum des Sciences Naturelles as enrichment stopovers during your stay in Brussels. This is a selection, a complete and detailed list is available on our website.

### ATOMIUM



Square de l'Atomium • 1020 Bruxelles  
Tél. : 02/475 47 75 • [info@atomium.be](mailto:info@atomium.be)  
Site : [www.atomium.be](http://www.atomium.be)

### AUTOWORLD



Parc du Cinquantenaire 11 • 1000 Brussels  
Tel. : 02/736.41.65 • [info@autoworld.be](mailto:info@autoworld.be)  
Site : [www.autoworld.be](http://www.autoworld.be)

### BÉGUINAGE d'Anderlecht



Rue du Chapelain 8 • 1070 Brussels  
Tel 02/527.13.83 • [info@erasmushouse.museum](mailto:info@erasmushouse.museum)  
Site : [www.erasmushouse.museum](http://www.erasmushouse.museum)

### BIBLIOTHÈQUE ROYALE DE BELGIQUE - MUSÉE DE L'IMPRIMERIE



4, Boulevard de l'Empereur • 1000 Brussels  
Tel. : 02/519 53 11 • [musimp@kbr.be](mailto:musimp@kbr.be)  
Site : [www.kbr.be](http://www.kbr.be)

### CENTRE BELGE DE LA BANDE DESSINÉE



Rue des Sables 20 • 1000 Brussels  
Tel. : 02/219.19.80 • [visit@cbbd.be](mailto:visit@cbbd.be) • [www.cbbd.be](http://www.cbbd.be)

### CENTRE INTERNATIONAL POUR LA VILLE, L'ARCHITECTURE ET LE PAYSAGE (CIVA)



Rue de l'Ermitage 55 • 1050 Brussels  
Tel. : 02/642.24.50 • Site : [www.civa.be](http://www.civa.be)

### MUSÉE BRAILLE



rue d'Angleterre 57 • 1060 Brussels  
Tel. : 02/533 32 11  
[info@braille.be](mailto:info@braille.be)  
Site : [www.braille.be](http://www.braille.be)

### MUSÉE BRUXELLOIS DU MOULIN ET DE L'ALIMENTATION



Rue du Moulin à Vent 21 • 1070 Brussels  
Tel. : 02/245 37 79  
[cdumoulin@evere.irisnet.be](mailto:cdumoulin@evere.irisnet.be)  
Site : [www.moulindevere.be](http://www.moulindevere.be)

### VILLA EMPAIN



Fondation Boghossian - Villa Empain  
Avenue Franklin Rooseveltlaan 67 • 1050 Brussels  
Tel. : 02/2 627 52 34 • Fax : 02 648 09 43  
[clementine@boghossianfoundation.be](mailto:clementine@boghossianfoundation.be)  
Site : [www.villaempain.com](http://www.villaempain.com)

### MUSÉE HERGÉ



Rue du Labrador, 26 • 1348 Louvain-la-Neuve Tel.  
: 010 488 421 7 • [info@museeherge.com](mailto:info@museeherge.com)  
Site : [www.museeherge.com](http://www.museeherge.com)

### MUSÉE DE LA MÉDECINE



Campus Erasme (U.L.B.)  
Route de Lennik 808 • 1070 Brussels.  
Tel. : 02/555.34.31 • [museemed@ulb.ac.be](mailto:museemed@ulb.ac.be)  
Site : [www.museemedecine.be](http://www.museemedecine.be)

### MUSÉE DES INSTRUMENTS DE MUSIQUE



Rue Montagne de la Cour 2 • 1000 Brussels  
Tel. : 02/545.01.30 • [info@mim.fgov.be](mailto:info@mim.fgov.be)  
Site : [www.mim.fgov.be](http://www.mim.fgov.be)

### MUSÉE DE LA POLICE INTÉGRÉE



Avenue de la Force Aérienne 33 • 1040 Brussels  
Tel. : 02/642.69.29  
Site : [www.polfed-fedpol.be](http://www.polfed-fedpol.be)  
[cg.cgpr.museum@police.belgium.eu](mailto:cg.cgpr.museum@police.belgium.eu)

### MUSÉE MAGRITTE MUSEUM



Musées royaux des Beaux-Arts de Belgique  
Rue de la Régence 3 • 1000 Brussels  
Tel. : 02/508 32 11 • [info@kmg-mrah.be](mailto:info@kmg-mrah.be)  
Site : [www.musee-magritte-museum.be](http://www.musee-magritte-museum.be)

### MUSÉE SCHAERBEEKOIS DE LA BIÈRE



Avenue Louis Bertrand 33/35 • 1030 Brussels  
Tel. : 02/241.56.27 • [muschaerbiere@yahoo.fr](mailto:muschaerbiere@yahoo.fr)  
Site : <http://users.skynet.be/museedelabiere>

### MUSÉES ROYAUX D'ART ET D'HISTOIRE



Parc du Cinquantenaire 10 • 1000 Brussels  
Tel. : 02/741.72.11 • [info@kmg-mrah.be](mailto:info@kmg-mrah.be)  
Tel. : 02/741.72.15 (serv. éducatif)  
Site : [www.kmg-mrah.be](http://www.kmg-mrah.be)

### MUSÉES ROYAUX DES BEAUX-ARTS DE BELGIQUE



Rue de la Régence, 3 • 1000 Brussels  
Tel. : 02/508.32.11 • [info@fine-arts-museum.be](mailto:info@fine-arts-museum.be)  
Tel. : 02/508.33.50 (serv. éducatif)  
Site : [www.fine-arts-museum.be](http://www.fine-arts-museum.be)

### MUSEUM DES SCIENCES NATURELLES



Rue Vautier 29 • 1000 Brussels  
Tel. : 02/627.42.11 • [info@sciencesnaturelles.be](mailto:info@sciencesnaturelles.be)  
Site : [www.natuurwetenschappen.be](http://www.natuurwetenschappen.be)

### TRAIN WORLD



Place Princesse Elisabeth 5 • 1030 Schaerbeek  
Tel. : 02/224 74 98  
[info@trainworld.be](mailto:info@trainworld.be)  
(from Monday to Friday 9h - 16h)

### MUSÉE DU TRAM BRUXELLOIS



Avenue de Tervuren 364 bis • 1150 Brussels  
Tel. : 02/515.31.08 • [info@mtub.be](mailto:info@mtub.be)  
Site : [www.trammuseumbrussels.be](http://www.trammuseumbrussels.be)



## THEATERS

Brussels as capital city of Belgium offers a varied choice of theatre shows, dance, lyrics and music. Like for the other chapters of the guide 'Brussels for all', we chose to describe theatres in such way to avoid inconvenient surprises.

We voluntarily forgot the places requesting climbing one or several flights of stairs. However, we recommend you, when booking a seat, to precise your capability of walking a short distance or not, to be transferred in a normal seat or not... so that you can have access to the most appropriate and accessible seats.

Here is a selection of theaters, a complete and detailed list is available on our website.

### ANCIENNE BELGIQUE



Boulevard Anspach 110 • 1000 Brussels  
Tel. : 02/548.24.24 • Site : [www.abconcerts.be](http://www.abconcerts.be)

### BEURSSCHOUWBURG



20-28, rue A. Orts • 1000 Brussels  
Tel. 02/550.03.50 • [tickets@beursschouwburg.be](mailto:tickets@beursschouwburg.be)  
Site : [www.beursschouwburg.be](http://www.beursschouwburg.be)

### BOTANIQUE



Rue Royale 236 • 1210 Brussels  
Tel : 02/218.37.32 • [info@botanique.be](mailto:info@botanique.be)  
Site : [www.ais.be/botanique](http://www.ais.be/botanique)

### CENTRE CULTUREL JACQUES FRANCK



94, Chaussée de Waterloo • 1060 Brussels  
Tel. : 02/538 90 20  
[richard.joukovsky@lejacquesfranck.be](mailto:richard.joukovsky@lejacquesfranck.be)  
Site : [www.lejacquesfranck.be](http://www.lejacquesfranck.be)

### CIRQUE ROYAL



Rue de l'Enseignement 81 • 1000 Brussels  
Tel. : 02/218.21.07 • Site : [www.cirque-royal.org](http://www.cirque-royal.org)

### FOREST NATIONAL



Avenue Victor Rousseau 208 • 1190 Brussels  
Site : [www.vorstnationaal.be](http://www.vorstnationaal.be)

### GALERIES CINÉMA - GALERIE DE LA REINE



Galerie de la Reine, 26 • 1000 Brussels  
Tel. : 02/514.74.98 • [contact@galleries.be](mailto:contact@galleries.be)  
Site : [www.galleries.be](http://www.galleries.be)

### MONNAIE (LA)



Rue Léopold 4 • 1000 Brussels  
Tel. : 070/23.39.39 • Site : [www.demunt.be](http://www.demunt.be)

### THÉÂTRE LES TANNEURS



Rue des Tanneurs 75-77 • 1000 Brussels-ville  
Tel : 02/ 502 37 43 • Rés. : 02/ 512 17 84  
[info@lestanneurs.be](mailto:info@lestanneurs.be)  
Site [www.lestanneurs.be](http://www.lestanneurs.be)

### THÉÂTRE SAINT-MICHEL



Rue Père Eudore Devroye 2 • 1040 Brussels  
Tel. 02/ 734.04.40 • [www.theatresaintmichel.be](http://www.theatresaintmichel.be)  
[ticketing@theatresaintmichel.be](mailto:ticketing@theatresaintmichel.be)



## EXHIBITION AND CONFERENCE ROOMS

Here is a selection of adresses, a complete and detailed list is available on our website.

### LES ATELIERS DES TANNEURS



Rue des Tanneurs, 58-62 • 1000 Brussels  
Tel. : 02/548 70 00 • [info@ateliersdestanneurs.be](mailto:info@ateliersdestanneurs.be)  
Site : [www.ateliersdestanneurs.be](http://www.ateliersdestanneurs.be)

### BEL BRUSSELS



Tour & Taxis, avenue du Port 86c • 1000 Brussels  
Tel. : 02/ 736.41.65 • [contact@beorganicfactory.be](mailto:contact@beorganicfactory.be)  
Site : [bel.brussels](http://bel.brussels)

### HALLES SAINT-GÉRY



Place Saint-Géry, 1 • 1000 Brussels  
Tel. : 02/512.33.36 • 0497 81.77.20  
[info@hallessaintgery.be](mailto:info@hallessaintgery.be)  
Site : [www.hallessaintgery.be](http://www.hallessaintgery.be)

### CENTRE INTERNATIONAL POUR LA VILLE, L'ARCHITECTURE ET LE PAYSAGE (CIVA)



Rue de l'Ermitage 55 • 1050 Brussels  
Tel. : 02/642.24.50 • Site : [www.civa.be](http://www.civa.be)

### MUNTPUNT



6, Place de la Monnaie • 1000 Brussels  
Tel. : 02/ 278 11 27 • Sites : [www.muntpunt.be](http://www.muntpunt.be)  
[www.muntpuntteam.be](http://www.muntpuntteam.be)

### MUSÉE DES INSTRUMENTS DE MUSIQUE



Rue Montagne de la Cour 2 • 1000 Brussels  
Tel. : 02/ 545.01.53 • [info@mim.fgov.be](mailto:info@mim.fgov.be)

### MUSÉE MAGRITTE MUSEUM



Musées royaux des Beaux-Arts de Belgique  
Rue de la Régence 3 • 1000 Brussels  
Tel. : 02/508 32 11 • [info@kmkg-mrah.be](mailto:info@kmkg-mrah.be)  
Site : [www.musee-magritte-museum.be](http://www.musee-magritte-museum.be)

### MUSÉES ROYAUX DES BEAUX-ARTS



Rue de la Régence, 3 • 1000 Brussels  
Tel. : 02/508.32.11 • [info@fine-arts-museum.be](mailto:info@fine-arts-museum.be)  
Site : [www.fine-arts-museum.be](http://www.fine-arts-museum.be)

### MUSEUM DES SCIENCES NATURELLES



Rue Vautier 29 • 1000 Brussels  
Tel. : 02/627.42.38 • [info@sciencesnaturelles.be](mailto:info@sciencesnaturelles.be)  
Site : [www.natuurwetenschappen.be](http://www.natuurwetenschappen.be)

### PARLAMENTARIUM



Rue Wiertz 60 • 1047 Brussels • Tel. 02/ 283 22 22  
[parlamentarium@europarl.europa.eu](mailto:parlamentarium@europarl.europa.eu)

### SQUARE BRUSSELS BRUSSELS MEETING CENTRE



Glass Entrance. Rue Mont des Arts • 1000 Brussels  
Tel : 02/515.13.22 • [info@squarebrussels.com](mailto:info@squarebrussels.com)  
Site : [www.squarebrussels.com](http://www.squarebrussels.com)

### WIELS | CENTRE D'ART CONTEMPORAIN



Avenue Van Volxem 354 • 1190 Brussels  
Tel. : 02/ 340 00 53 • [welcome@wiels.org](mailto:welcome@wiels.org)  
Site : [www.wiels.org](http://www.wiels.org)



## PARKS

Since 2008, 7 parks have been adapted to PRM; Park Pede - Anderlecht, Parc Roi- Jette, Parc Porte de Hal - Brussels, Abbaye de la Cambre - Ixelles; Parc Scheutbos - Molenbeek Saint Jean, Parc Elisabeth - Koekelberg. Several paths have been broadened, stabilized and gradients have been softened. The guards took special courses to help PRM, several equipments such as toilets have been adjusted to the needs of the PRM. To enhance interaction with the ambient environment, specific communication instruments have been installed. In Parc Baudouin and Pede the visually disabled are guided through tactile paving to the information maps in Braille.

Even the playgrounds have been transformed in order to enable children with reduced mobility to enjoy with the other kids.

Here is a selection of parks, a complete and detailed list is available on our website.

### BOIS DE LA CAMBRE



Avenue Diane • 1050 Brussels

### LA FORÊT DE SOIGNES



Carte reprenant les parkings accessibles disponible : Abbaye de la Cambre 13 • 1000 Brussels  
Tel. : 02/629.82.82

### LES JEUX D'HIVER



Chemin du Croquet 1 • 1050 Brussels  
Tel. : 02/649.08.64 • gsm : 0476/ 74 50 85  
[info@yeuxdhiver.be](mailto:info@yeuxdhiver.be) • [www.jeuxdhiver.be](http://www.jeuxdhiver.be)

### PARC DU BOTANIQUE



Rue Royale 236 • 1210 Saint-Josse-ten-Noode

### PARC DE LA PEDE



Rue de Neerpede • 1070 Anderlecht

### PARC DE LA PORTE DE HAL



Porte de Hal • 1000 Brussels

### PISTE DE SANTÉ DU PARC D'OSSEGEM



1000 Brussels

### PLAINE DE JEUX ADAPTÉE À WOLUWE-SAINT-LAMBERT



Avenue Dumont 40 • 1200 Brussels  
Tel : 02/761.28.21

### PLAINE DE JEUX DU PARC DE LA JEUNESSE DE JETTE



Avenue G. De Greef • 1090 Brussels

### PLAINE DES JEUX DU PARC ROYAL



Place des Palais / Rue Royale  
1000 Brussels



## SPORTCENTRES / SWIMMING POOLS

### CENTRE SPORTIF D'AUDERGHEM



Rue du Villageois 89 • 1160 Auderghem  
Tel. : 02/ 673 55 78

### CENTRE SPORTIF DE LA FORÊT DE SOIGNES



Chaussée de Wavre 2057 • 1160 Auderghem  
Tel. : 02/672 93 30  
[adepts.auderghem@cfwb.be](mailto:adepts.auderghem@cfwb.be)  
Site : [www.adepts.be/soignes](http://www.adepts.be/soignes)

### CENTRE SPORTIF DE LA WOLUWE



Avenue Emmanuel Mounier 87  
1200 Woluwe-saint-Lambert  
Tel. : 02/762 85 22 • [book.csw@skynet.be](mailto:book.csw@skynet.be)  
Site : [www.centresportifdelawoluwe.be](http://www.centresportifdelawoluwe.be)

### CENTRE SPORTIF DE WOLUWE-SAINT-PIERRE



Avenue Salomé 2 • 1150 Brussels  
Tel. : 02/762.12.75

### COMPLEXE SPORTIF TERDELT



Place Terdelt • 1030 Brussels  
Tel. : 02/242 57 38  
[info@tcterdelt.be](mailto:info@tcterdelt.be)  
Site : [www.tcterdelt.be](http://www.tcterdelt.be)

### SALLE OMMISPORTS CHEVALIER ALBERT TRICOT



Association Sportive ASCTR asbl  
Avenue de Marathon, 1 • 1020 Brussels  
Tel. : 02/476 13 76 • [jeanvilette@belgacom.net](mailto:jeanvilette@belgacom.net)

### ESPADON (PISCINE)



Rue des Champs 69 • 1040 Brussels  
Tel. : 02/640 38 38

### LONGCHAMP (PISCINE)



1, Square de Fré • 1180 Brussels  
Tel. : 02/374 90 05 • [sport@uccl.be](mailto:sport@uccl.be)

### LOUIS NAMÈCHE (PISCINE)



Rue Van Kalck, 93 • 1080 Brussels  
Tel. : 02/410.08.03


### NEDER-OVER-HEMBEEK (PISCINE)



Rue de Lombartzijde 120 • 1120 Brussels  
Tel. : 02/268.00.43

### OCEADE (PISCINE)



 Bruparck • 1020 Brussels •  
T. 02/478.43.20 • [info@oceade.be](mailto:info@oceade.be) • [www.oceade.be](http://www.oceade.be)

### POSÉIDON (PISCINE)



Avenue des Vaillants 4 • 1200 Brussels  
Tel. : 02/771.66.55 • [reservation@poseidon-wslw.be](mailto:reservation@poseidon-wslw.be)  
Site : [www.poseidon-wslw.be](http://www.poseidon-wslw.be)

### TRITON (PISCINE)



Av. des Anciens Combattants 260A • 1140 Bxl  
Tel. : 02/247.63.20



# ACCOMODATION



To establish the list hereafter, we have based ourselves on the list "Brussels Booking Desk" at our disposal thanks to VisitBrussels.

The majority of hotels have been visited by the end of 2011, begin 2012 and the accessibility of common spaces and rooms has been checked. We have discovered some novelties and interesting links between hotels and restaurants which allow you to access adapted toilets.

Please note it is not always obvious to find adapted toilets due to a lack of appropriate signalisation. So you will have to ask at the reception desk or in the restaurant of the hotel (for example: Novotel Brussels Centre Tour).

We also would like to draw your attention on the fact that the tourist information desk for Belgium (Marché aux Grains 62) has been made accessible through a floor-level access and automatic doors. What is more, Toerisme Vlaanderen has opened (Marché aux Grains 61 - 02 504 03 00) the "Infopunt Toegankelijk Reizen" which is an information desk for tourists with reduced mobility providing information on the accessibility of tourist infrastructure in Belgium and abroad. To guide you in your choice, we have added comments to the usual logos about the characteristics of the places.

Our description mentions the width of the smallest door to pass when this is under 83 cm. In general, we may add that we found no beds at a correct height. You need to ask the reception to raise the bed. Most of the bathrooms are fitted with bathtubs, but we also mentioned when this bathtub was replaced by a shower.

On the other hand, very few hotels propose an adapted environment for the hard of hearing (fax in the rooms, bells and visual alarms) and visually impaired persons. Almost all hotels accept the presence of guide dogs, and some will therefore request a fee varying from 10 to 15 €, while others welcome them for free.

And finally, a few words on the price of rooms. Brussels' hotel offer is quite luxurious and expensive. However, the tariffs vary significantly according to the season. Generally, they are less expensive in week-ends. Ask for precisions when booking. Here is a selection of cinemas, a complete and detailed list is available on our website.

Here is a selection of hotels, a complete and detailed list is available on our website.

## ADAGIO BRUSSELS

### CENTRE MONNAIE APARTHOTEL



Boulevard

Anspach 20 • 1000 Bruxelles

Tél. : 02/212 93 00

[H7242-dm@adagio-city.com](mailto:H7242-dm@adagio-city.com)

Site : [www.adagio-city.com/brussels](http://www.adagio-city.com/brussels)

## CASCADE HOTEL MIDI



5-7 Avenue Fonsny • 1000 Bruxelles

Tél. 02/533 10 90

[www.accorhotels.com](http://www.accorhotels.com)

## CHÂTELAIN \*\*\*\*\*



All Suite Hotel-Brussels

Rue du Châtelain 17 • 1000 Bruxelles

Tél. : 02/646.00.55

[info@le-chatelain.com](mailto:info@le-chatelain.com)

Site : [www.le-chatelain.com](http://www.le-chatelain.com)

## HÔTEL ALOFT BRUSSELS SCHUMAN



Place Jean Rey • 1040 Bruxelles

Tél. : 02/800 0888 • Site : [www.aloftbrussels.com](http://www.aloftbrussels.com)

[reservations.brussels@alofthotels.com](mailto:reservations.brussels@alofthotels.com)

## HOTEL BLOOM ! \*\*\*



Rue Royale 250 • 1210 Saint-Josse-ten-Noode

Tél : 02/220.69.05 • Site : [www.hotelbloom.com](http://www.hotelbloom.com)

## MARRIOTT HÔTEL \*\*\*\*\*



Rue A.Orts 3-7 • 1000 Bruxelles

Tél 02/516.90.90 • Site : [www.marriott.com](http://www.marriott.com)

## MERCURE HÔTEL BRUSSELS AIRPORT \*\*\*\*



avenue Jules Bordet • 1140 Bruxelles

Tél : 02/726.73.35 • site : [www.accorhotels.com](http://www.accorhotels.com)

## NOVOTEL OFF GRAND PLACE HÔTEL \*\*\*



Rue Marché-aux-herbes 120 • 1000 Bruxelles

Tél. : 02/620.04.29 • Site : [www.accordhotels.com](http://www.accordhotels.com)

## PARK INN BY RADISSON

### BRUSSELS MIDI HOTEL \*\*\*\*\*



Place Marcel Broodthaers 3 • (Avenue Fonsny)

1060 Bruxelles • Tél. : 02/535 14 00

Site : [www.parkinn.com/hotel-brussels](http://www.parkinn.com/hotel-brussels)

## RADISSON BLU EU HÔTEL



Rue d'Idalie 35 • 1050 Bruxelles

Tel : 0032 2 626 81 11

[info.brusselseu@radissonblu.com](mailto:info.brusselseu@radissonblu.com)

Site : [www.radissonblu.fr/euhotel-brussels/](http://www.radissonblu.fr/euhotel-brussels/)

## HÔTEL RAMADA BRUSSELS WOLUWE



Avenue des Pléiades 67- 69 • 1200 Bruxelles

Tél. : 02/775.31.80 • [info@ramadabrusselswoluwe.be](mailto:info@ramadabrusselswoluwe.be)

Site : [www.ramadabrusselswoluwe.be](http://www.ramadabrusselswoluwe.be)

## RENAISSANCE BRUSSELS HÔTEL \*\*\*\*\*



Rue du Parnasse 19 • 1050 Bruxelles

Tél. : 02/505 50 50 • Site : [www.marriott.com](http://www.marriott.com)

## TANGLA BRUSSELS



5 Avenue E Mounier • 1200 Bruxelles

Tél : 02/345.67.89 • [info@tanglabrussels.com](mailto:info@tanglabrussels.com)

Site : [www.tanglabrussels.com](http://www.tanglabrussels.com)

## THE DOMINICAN HOTEL



Rue Léopold 9 • 1000 Bruxelles

Tél. 02/203 08 08 • [info@thedomincan.carlton.be](mailto:info@thedomincan.carlton.be)

Site : [www.carlton.be](http://www.carlton.be)

## VINTAGE HOTEL \*\*\*

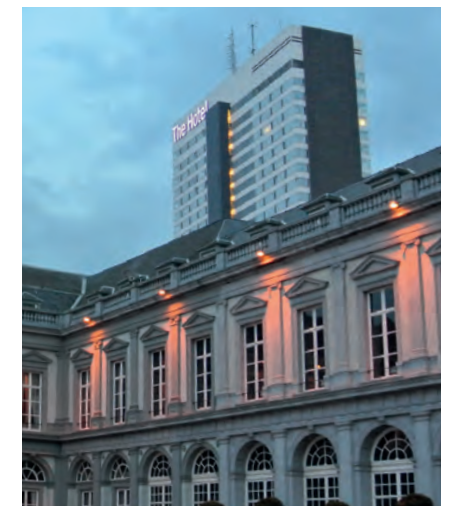


Rue Dejoncker 45 • 1060 Bruxelles

Tél. : 02/533.99.80

[info@vintagehotel.be](mailto:info@vintagehotel.be)

Site : [www.vintagehotel.be](http://www.vintagehotel.be)





## BARS & RESTAURANTS



This chapter presents a non-exhaustive list of restaurants and bars visited when preparing this guide book. The selection presented is based on the taste of the authors and references from other tourist guide books. There are obviously many more.

You will notice whether the places mentioned are accessible with or without assistance, but except for a few places, very few have adapted toilets. However, we have noticed that some restaurants have links to the hotels next door allowing you to find adapted toilets.

This possibility is however not always mentioned and we recommend taking some information at the bar of the restaurant or at the reception. From now on, these toilets will be mentioned on our website [www.brusselsforall.be](http://www.brusselsforall.be).

The following is a selection of visited restaurants and bars, a complete and detailed list is available on our website.

### B'ARTIST CAFÉ



Rue du Châtelain 17 • 1000 Bruxelles  
Tél : 02/646.00.55

[info@le-chatelain.com](mailto:info@le-chatelain.com)

Site : [www.le-chatelain.be/bartist.asp](http://www.le-chatelain.be/bartist.asp)

### BAR PARALLÈLE



Place Fernand Cocq 27 • 1050 Bruxelles  
Tél : 02/512.30.41

[barparallele@gmail.com](mailto:barparallele@gmail.com)

### BELGA QUEEN



Rue Fosse-aux-Loups 32 • 1000 Bruxelles  
Tél : 02/217 21 87

[info.brussels@belgaqueen.be](mailto:info.brussels@belgaqueen.be)

Site : [www.belgaqueen.be](http://www.belgaqueen.be)

### BOCCONI



Rue de l'Amigo 1 • 1000 Bruxelles  
Tél : 02/547.47.15

[www.ristorantehotels.com](http://www.ristorantehotels.com)

[ristorantebocconi@roccofortehotels.com](mailto:ristorantebocconi@roccofortehotels.com)

### BOSTON STEAK HOUSE



Place Rogier 6 • 1210 Bruxelles

Tél : 02/201 54 32 • [www.bostonsteackhouse.be](http://www.bostonsteackhouse.be)

### BRASSERIE HORTA



Rue des Sables 20 • 1000 Bruxelles • [events@cbbd.be](mailto:events@cbbd.be)

Tél : 02/217.72.71 • Site : [brasseriehorta.be](http://brasseriehorta.be)

### BRASSERIE POELAERT



Rue des Quatre-Bras, 2 • 1000 Bruxelles

Tél : 02/511 15 60 • Fax : 02/ 514 98 82

### BRUSSELS GRILL



Avenue du Boulevard 21 • 1210 Bruxelles

Tél : 02/274 13 30 • [info@brussels-grill.be](mailto:info@brussels-grill.be)

### BUDDHASIA



Rue Jules Van Praet, 16 • 1000 Bruxelles

Tél : 02/512 95 41 • [info@buddhasia.be](mailto:info@buddhasia.be)

Site : [www.buddhasia.be](http://www.buddhasia.be)

### CAFÉ BRASSERIE GRIMBERGEN



Place Sainte- Catherine 22 • 1000 Bruxelles

Tél : 02/229 00 09 • [grimbergencafe@gmail.com](mailto:grimbergencafe@gmail.com)

Site : [www.grimbergencafe.be](http://www.grimbergencafe.be)

### CAFÉ DES HALLES SAINT-GÉRY



Place Saint-Géry, 1 • 1000 Bruxelles

Tel : 02/503.33.25 • Fax 02/512.33.36

Site : [www.cafedeshalles.be](http://www.cafedeshalles.be)

### CAFÉ LE PARNASSE



Rue du Parnasse 19 • 1050 Bruxelles

Tél : 02/505.25.81 • Fax 02/505.22.76

### CAFÉ MÉTROPOLE



Place de Brouckère 31 • 1000 Bruxelles

Tél : 02/214.26.27 • [www.metropolehotel.com](http://www.metropolehotel.com)

### CASINO (LE)



Rue Saint Lambert 202

1200 Woluwé-Saint-Lambert

Tél : 02/771.53.97 • [casinowoluwe@skynet.be](mailto:casinowoluwe@skynet.be)

### CAVE DU ROY



Grand-Place 14 • 1000 Bruxelles

Tel : 02/502 14 11 • Fax 02/732.63.75

[info@caveduroy.com](mailto:info@caveduroy.com) • [www.caveduroy.com](http://www.caveduroy.com)

### CHICAGO-CAFÉ



45, rue de Flandre • 1000 Bruxelles

Tél. 502 18 41 • [info@chicagocafe.be](mailto:info@chicagocafe.be)

### CHIN



Rue de l'Aqueduc 103 • 1050 Bruxelles

Té l/Fax : 02/537 22 90

### COOK AND BOOK



Avenue Paul Hymans, 251 • 1200 W-St-Lambert

Tél : 02/761.26.00

[deborah@cookandbook.be](mailto:deborah@cookandbook.be)

Site : [www.cookandbook.be](http://www.cookandbook.be)

### CRESCENDO



Place Rogier 3 • 1210 Bruxelles

Tél : 02/224.34.20 • [reservation.brussels@sheraton.com](mailto:reservation.brussels@sheraton.com)

Site : [www.crescendorestaurant.com](http://www.crescendorestaurant.com)

### ECAILLER DU PALAIS ROYAL (L')



Rue Bodenbroeck 18 • 1000 Bruxelles

Tél : 02/512.87.51

Site : [www.lecaillerdupalaisroyal.be](http://www.lecaillerdupalaisroyal.be)

### EPICERIE (L')



Carrefour de l'Europe 3 • 1000 Bruxelles

Tél : 02/548 42 11

Site : [www.restaurantlepicerie.com](http://www.restaurantlepicerie.com)

### FOODSQUARE BAR BRASSERIE



Rue de la Vierge Noire 32 • 1000 Bruxelles

Tél : 02/505.50.50

### KLA FLEUR EN PAPIER DORÉ



Rue des Alexiens 55 • 1000 Bruxelles

Tél : 02/511.16.59

### LA PIOLA



Rue du page 2 • 1050 Bruxelles  
Tél.: 02/538 91 29 • Site: [www.lapiola.be](http://www.lapiola.be)

### LE CHALET D'ODIN



Avenue Louise 91-93 • 1050 Bruxelles  
Tél.: 02/543.33.11 • Site: [www.bristol.be](http://www.bristol.be)

### LE CHAR D'OR BRUSSELS GRILL



Rue Marché-aux-Herbes 89 • 1000 Bruxelles  
Tél.: 02/ 503.17.22 • [info@brusselsgrill.be](mailto:info@brusselsgrill.be)  
Site: [www.brusselsgrill.be](http://www.brusselsgrill.be)

### LE GAINSBAR



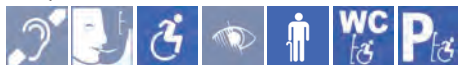
Rue Blaes 145 • 1000 Bruxelles  
Tél.: 0497 82 26 16 • Site: [www.gains-bar.be](http://www.gains-bar.be)

### LE PAON ROYAL



Rue du Vieux Marché aux Grains 6 • 1000 Bruxelles  
Tél.: 02/513.08.68 • G. 0475 70 23 94  
[info@paonroyal.com](mailto:info@paonroyal.com) • [www.paonroyal.com](http://www.paonroyal.com)

### LE QUAI - THE LOBSTER SHOP



Quai aux Briques 14 • 1000 Bruxelles  
Tél.: 02/512.37.36

### MCDONALD'S



Place de Brouckere • 1000 Bruxelles  
Porte de Namur • 1050 Ixelles

### MIAM MIAM



Rue du Congrès, 6 • 1000 Bruxelles  
Tél.: 02/ 218.09.69  
[www.miammiam.be](http://www.miammiam.be)

### MIDTOWN BAR & GRILL



Rue Paul Devaux 4 • 1000 Bruxelles  
Tél.: 02/516 93 72 • Fax: 02/516.90.00  
Site [www.marriott.com](http://www.marriott.com)

### MOKAFÉ



Galerie du Roi 9 • 1000 Bruxelles  
Tél.: 02/511.78.70

### MUNTPUNT GRAND CAFÉ



Rue Léopold, 2 • 1000 Bruxelles • Tél.: 02 218 39 18

### PLOEGMANS



Rue haute 148 • 1000 Bruxelles  
Tél.: 02/ 503 21 24  
Site: [www.ploegmans.be](http://www.ploegmans.be)

### QUICK



Rue Saint Lambert, 202 (b25)  
1200 Woluwé-Saint-Lambert  
Tél. 02/ 770.90.58

### RÂLE-BOL



Rue du Page 6 • 1050 Ixelles  
Tél. 02/ 640 06 93  
Site: [www.ralebol.be](http://www.ralebol.be)

### RISTORANTE PIZZERIA SALVARINO



Place Général Meiser 10 • 1030 Bruxelles  
Tél.: 02/ 734.58.06 • Site: [www.piscopo.be](http://www.piscopo.be)

### ROSSI SNACK



Rue des Alexiens 61 • 1000 Bruxelles  
Tél. 02/ 514 53 71

### SMOODS



Rue Royale 250 • 1210 Saint-Josse-ten-Noode  
Tél.: 02/220.66.66 • Site: [www.hotelbloom.com](http://www.hotelbloom.com)

### AU SUISSE



Boulevard Anspach 73, 75 • 1000 Bruxelles  
Tél. 02/512.37.31 • Fax: 02/511.29.63  
[contact@ausuisse.be](mailto:contact@ausuisse.be) • Site: [www.ausuisse.be](http://www.ausuisse.be)

### WALL STREET CAFÉ



Rue de la Loi 17 • 1040 Bruxelles  
Tél.: 02/280.47.58

### WIELS | CENTRE D'ART CONTEMPORAIN



Foyer du centre d'art  
Avenue Van Volxem 354 • 1190 Bruxelles  
Tél.: 02/340 00 53 • [contact@kamilou.be](mailto:contact@kamilou.be)  
Site: [www.wiels.org](http://www.wiels.org)

### EAT SUSHI BRUXELLES



Place du Champs de Mars 5  
Entrée clients du restaurant : 7, Square du Bastion • 1050 Bruxelles  
Tél.: 02/207 15 70  
Site: [www.eatsushi.be](http://www.eatsushi.be)

### McDO BRUXELLES



Rue Neuve 124 • 1000 Bruxelles  
Tél.: 02/219 11 67 • [www.mcdonalds.be](http://www.mcdonalds.be)

### PARK SIDE BRASSERIE



24, Avenue de la Joyeuse Entrée  
1040 Bruxelles • Tél.: 02/238 08 08  
[info@restoparkside.be](mailto:info@restoparkside.be)  
Site: [www.restoparkside.be](http://www.restoparkside.be)



## BRUSSELS BY NIGHT - DANCINGS

### LES JEUX D'HIVER



Trendy night club for young BCBG  
Chemin du Croquet 1 • 1050 Bruxelles  
Tel: 02/ 649.08.64 • gsm: 0476/ 74 50 85  
[info@jeuxdhiver.be](mailto:info@jeuxdhiver.be)  
Site: [www.jeuxdhiver.be](http://www.jeuxdhiver.be)



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Shops and stores are legion in the city centre as well as in the neighbourhood of the Porte Louise and Porte de Namur. The Rue Neuve is a pedestrianized street also highly appreciated for shopping. In this chapter, you will find all shopping galleries accessible to persons in a wheelchair. They all offer a varied selection of shops and stores in all styles: clothes, books, discs, decoration, jewels, etc. It is also often possible to eat something there. Finally, several galleries are fitted with accessible toilets.

Welcome on our website [www.brusselsforall.be](http://www.brusselsforall.be) for more details.



#### BASILIX SHOPPING CENTER



420, avenue Charles Quint • 1082 Brussels  
Tel. 02/468 03 00 • Site : [www.basilix.be](http://www.basilix.be)

#### GALERIES AGORA



Rue Marché-aux-Herbes 105 • 1000 Brussels  
Tel. 02/512.24.00

#### GALERIES ANSPACH



Boulevard Anspach, 34 • 1000 Brussels  
Site : [www.anspach-brussels.be](http://www.anspach-brussels.be)

#### GALERIES CITY 2



Rue Neuve 123 • 1000 Brussels  
Tel. 02/211.40.60 • Site : [www.city2.be](http://www.city2.be)

#### GALERIES DE LA TOISON D'OR



17-20 av. de la Toison d'Or ou 29-31 Chée d'Ixelles  
1050 Brussels • Site : [www.toisondor.be](http://www.toisondor.be)

#### GALERIES LOUISE - ESPACE LOUISE



Avenue de la Toison d'Or • 1050 Brussels

#### GALERIES PASSAGE 44



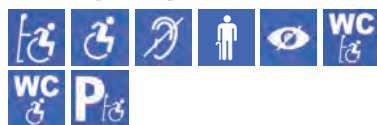
Bd du Jardin Botanique 44  
1000 Brussels  
Tel. 02/222.84.99

#### GALERIES SAINT HUBERT



Rue des Bouchers et rue Marché-aux-Herbes  
1000 Brussels  
Tel. 02/545.09.90

#### IKEA ANDERLECHT



1432 Chaussée de Mons • 1070 Bxl  
Tel. 070 22 22 13  
[www.ikea.be](http://www.ikea.be)

#### WESTLAND SHOPPING CENTER



433, Boulevard Sylvain Dupuis • 1070 Brussels  
Tel. 02/524.00.14

#### WOLUWÉ SHOPPING CENTER



200, rue Saint-Lambert • 1200 Brussels  
Tel. 02 771 20 45



## MONEY



The accessibility of bank agencies is very variable. As for the opening hours, they vary from one agency to another. In general, banks open at about 9 a.m. and close at about 4h30 p.m. Some agencies also open on Saturday mornings. Automatic cash dispensers are present everywhere in the centre. They are placed either outside the bank agencies or inside a lock. Cash dispensers installed in a lock are only accessible for customers of the bank in question.

Cash dispensers are often placed in height (buttons at 140cm from the floor, Screen even higher) and not easily accessible to a person in a wheelchair. No specific system is available for the partially sighted or blind persons. The foreign exchange offices are mainly to be found at the airport, in railway stations and in the city centre, nearby the Grand-Place.

Finally, your credit card is accepted in the most shops and stores, restaurants, hotels and railway stations. In case of loss of theft of your card, you can contact (24h/24) the following numbers :

- American Express : 02/676.21.21
- Eurocard et Visa : 070/344.344



## TOILETS

Finding adapted public toilets in Brussels is a real challenge. It is probably the biggest obstacle for the traveller in a wheelchair during his/her stay in the capital city.

We hereby mention for the centre and the upper part of town the adapted toilets which you can access without major difficulties. Please refer to the chapters in question to know the movie theatres, museums, hotels, restaurants, swimming-pools... where adapted toilets are available.

- Quai à la Houille
- Place de la Bourse
- Place Annessens
- Place du Nouveau Marché aux Grains
- Place Bockstael
- Ch. d'Anvers, dans le parc
- Square de l'Atomium
- Boulevard Adolphe Max

#### CITY CENTRE

- Galeries du Passage 44, boulevard du Jardin Botanique 44 (lu-sa : 10h-18h)
- Galeries City 2, rue Neuve ; au (-1) et au (+1)
- Galeries Agora, rue Marché aux Herbes
- Pizza Hut, place de la Bourse
- Mc Donald, place de la Bourse (lundi : 11h-23h)
- station de métro Brouckère
- Gare Centrale
- Gare du Nord

#### UPPER PART OF TOWN

- Parking Porte de Hal, boulevard de Waterloo 103 ; au (-1) (lu-ve : 7h à 20h)
- Parking Poelaert, place Poelaert ; au (-1) (lu-sa : 7h à 24h - di : 10h à 24h)
- Gare du Midi





## ASSOCIATIONS AND ORGANIZATIONS

In planning your stay in Brussels, you may want to contact associations, federations or public authority, that can provide information on their activities. Here are some ideas. The list is not exhaustive, we took the associations that have collaborated with us.

### Association Belge du Diabète

1, Place Homère Goossens • 1180 Brussels  
Tel. : 02/374.31.95 • Fax : 02/374.81.74

### Association Belge des Paralysés - ABP asbl

Service social ch. de Gand 1434 • 1082 Brussels  
Tel. 02/421 69 64 • [mgodefroid@abpasbl.be](mailto:mgodefroid@abpasbl.be)  
[info@abpasbl.be](mailto:info@abpasbl.be) • Web : [www.abpasbl.be](http://www.abpasbl.be)

### Inclusion asbl

LEISURE SERVICE FOR MENTALLY DISABLED PEOPLE  
24, avenue Albert Giraud • 1030 Brussels  
Tel. : 02 /247 28 21 • [secretariat@inclusion.be](mailto:secretariat@inclusion.be)  
Web : [www.inclusion.be](http://www.inclusion.be)

This logo, created by *Inclusion Europe*, means that the accompanying text is written in simple language to the attention of people who have difficulty understanding



### ALTEO asbl

111-115, Boulevard Anspach • 1000 Brussels  
Tel. : 02/501 5816  
Site : [www.alteoasbl.be](http://www.alteoasbl.be)

### Association des Insuffisants Rénaux

Route de Lennik 808 • 1070 Brussels  
Tel. : 02/555.39.32

### Centre Francophone de la Langue des Signes

7 Avenue Baron d'Huart - 1150 Brussels  
Tel/ fax : 02/478 1448  
Web : [www.cfls.be](http://www.cfls.be)

### Fédération Francophone pour la Promotion des personnes Handicapées asbl

111, rue du Midi • 1000 Brussels  
Tel. : 02/546 14 42

### Décalage asbl

INTEGRATED TOURISM THROUGH TRAVELS OR LEISURE  
2, rue du Temps de Cerises • 1150 Brussels  
Mobile : 0489 550 309 • [info@decalage.be](mailto:info@decalage.be)  
Web : [www.decalage.be](http://www.decalage.be)

### Fédération Francophone des Sourds de Belgique

Rue Van Eyck 11A boîte 4 • 1050 Brussels  
Tel. : 02/644.69.01 • Web : [www.ffsb.be](http://www.ffsb.be)

### La Ligue Braille

Rue d'Angleterre 57 - 59 • 1060 Brussels  
Tel. : 02/533.32.11 • Web : [www.braille.be](http://www.braille.be)

### La Maison des Sourds

Rue de Saxe Cobourg 38 • 1210 Brussels  
Tel./Fax/Minitel : 02/218.32.22

### Oeuvre Nationale des Aveugles

Avenue Dailly 90-92 • 1030 Brussels  
Tel. : 02/241.65.68 • Mobile : 0474 85 64 56  
Web : [www.ona.be](http://www.ona.be)

### Ligue Nationale Belge de la Sclérose en plaques

Rue Auguste Lambiotte, 144 Bte 8  
1030 Brussels • Tel./fax : 02/732 39 59  
[ms.sep@ms-sep.be](mailto:ms.sep@ms-sep.be)

### Ideji asbl

Rue au Bois, 11 • 1150 Brussels  
Tel : 02/772.70.20 • Web : [www.ideji.be](http://www.ideji.be)  
[www.vieassociative.be](http://www.vieassociative.be)

### Unia, the Centre for Equal Opportunities

Do you have a question for Unia? Do you want to report a case of discrimination ?  
138, Rue Royale • 1000 Bruxelles  
Freephone : 0800 12 800 • Tel : 02 212 30 00  
Fax : 02 212 30 30 • E-mail : [info@unia.be](mailto:info@unia.be)



## CULTPLACES

### Eglise Protestante de Bruxelles

Coudenberg 5 • 1000 Brussels  
Tel. : 02/513.23.25  
A step at the entrance and then single storey.

### Roman Catholic worship

#### Basilique du Sacré-Cœur de Koekelberg

Parvis de la Basilique 1 • 1083 Brussels  
Tel. : 02/425.88.22  
Several parking spaces within the parking forefront of the Basilica. Entrance single storey. Inside, several different levels accessible by removable wooden ramps (not always in place!).

#### Cathédrale des Saints-Michel-et-Gudule

Parvis Sainte Gudule • Tel. :02/217.83.45  
The square has several steps but it is possible to enter the building via the side entrance. The door is locked, you must prevent your visit.

#### Eglise Notre-Dame du Bon Secours

Rue du Marché-au-Charbon • 1000 Brussels  
Tel. : 02/514.31.13

#### Eglise Notre-Dame de la Chapelle

Place de la Chapelle • 1000 Brussels  
Tel. : 02/512.07.37  
1 step at the entrance.

#### Eglise Notre-Dame-au-Finistère

Rue Neuve • 1000 Bruxelles  
Tel. : 02/217.52.52

#### Eglise Sainte-Marie-Madeleine

Rue de la Madeleine • 1000 Brussels  
Tel. : 02/511.28.45

#### Eglise Saint-Nicolas

Rue Tabora • 1000 Brussels  
Tel. : 02/513.80.22

### Other religions

#### Grande Mosquée de Brussels

Avenue de la Renaissance  
Parc du Cinquantenaire - 1000 Brussels  
Tel. : 02/735.21.73

#### Synagogue

Rue de la Régence 32 • 1000 Brussels  
Tel. : 02/512.43.34  
There are steps at the entrance but a removable ramp is available.



## POLICE

The emergency call number for the Belgian police is **101** and are free. The European number is 112.

Calls to this number are free. We have listed hereunder some of the police stations accessible for persons in a wheelchair :

- **Police station - Central Division, Rue Marché au Charbon** (nearby the Grand-Place) - access through the reception: at floor-level thanks to a ramp.

- **Police station - Ixelles, place Fernand Cocq** (next to the Maison communale) - access at the reception : two steps ; entrance door 2x79cm.

- **Police station - Brussels, Boulevard Clovis** access through the reception. One step.

- **Police station - Etterbeek, Chaussée Saint-Pierre** - access at the reception : one small step, you must ring the bell to enter and the bell is located too high for a person in a wheelchair.



## HEALTH

If you have any health problem during your stay, the following telephone numbers will help you or guide you to the appropriate services. The calls to the help lines 100, 105 and 107 are free of charge.

The phone number 100 is also linked to a fax machine. Pharmacies are generally open from 9 a.m. till 6 p.m., from Monday to Friday. Saturday, pharmacies are only open in the morning. There is a service rotation between pharmacies to ensure a 24h/24h service (Sunday included).



The address of pharmacies on duty is generally displayed at the entrance of pharmacies.

#### MEDICAL EMERGENCY

All kinds of emergencies: 100

Severe burns: 02/268.62.00

Anti-poison centre: 070/245.245

Red Cross: 105

Dentists on duty: 02/426.10.26 or 02/428.58.88

Doctors on duty: 02/479.18.18 or 02/648.80.00

#### PSYCHO-SOCIAL EMERGENCY

Tele-Accueil: 107

Suicide prevention centre: 0800/32.123

Anonymous Alcoholics: 02/513.23.36

SOS Solitude: 02/548.98.08

Ecoute Jeunes: 078/15.44.22

A few post office are accessible to the persons with reduced mobility. We hereunder mention a few post offices which are accessible with assistance :

- **Boulevard Anspach, 1**, 1000 Brussels : on the floor-level.

- **Rue Neuve, galeries City II**, 1000 Brussels : post office at floor-level at level (-1).

- **Rue des Bogards**, 19, on the corner of the Rue du Midi: one step of 3 cm at the entrance.

- **Porte de Namur**, chaussée d'Ixelles, 27, 1050 Brussels : entrance on street side with one small slant step. Possibility to park at the back.

- **Avenue Louise**, on the corner of the Rue du Magistrat: one step of 3 cm at the entrance.

- **Chaussée Saint-Pierre**, on the corner of the Avenue d'Auderghem: one step of 3cm at the entrance.

- **Avenue de Cortenberg**, nearby the round-about Schuman: 1 small step at the entrance.

- **Gare du Nord**: Post office at floor-level.

- **Monnaie Centre**, Post office reception at floor-level, but then you have to take the elevator to the 1st floor where the post office is located.

**Customer Service** : 02/201.23.45

Web : [www.laposte.be](http://www.laposte.be)



## POSTAL OFFICES

The post offices are generally open from Monday to Friday between 9a.m. and 5 p.m.

Some post offices are also open Saturday morning. To get general information about La Poste, you can reach their info-phone at 02/226.23.10/11.

## MANY THANKS

We would like to thank all the people who helped us to realize this tourist guide and in particular

FOR THEIR SUPPORT

*Région de Bruxelles-Capitale and VGC (Vlaamse Gemeenschapscommissie),  
Visit.Brussels, Les Œuvres du Soir.*

*The staff of the **Ministre-Président de la Région de Bruxelles-Capitale en charge du tourisme**  
et de l'image de Bruxelles*

*The 19 communes of the **Région de Bruxelles-Capitale***